Kalamunda Senior High School: Parent Owned Device Programme

Parent Brochure
November 2016
Contents

About Us ........................................................................................................................................... 3
Our Solution ....................................................................................................................................... 3
Why choose us? .................................................................................................................................. 4
  Options ........................................................................................................................................... 5
  Insurance Options ......................................................................................................................... 6
  Flexible Payment Options ............................................................................................................. 6
  Device Monitoring .......................................................................................................................... 6
How do I order? .................................................................................................................................. 8
How do I get Warranty Support? ...................................................................................................... 8
About Us

Stott Hoare is a WA owned and operated business with more than 30 years’ experience in supplying and supporting desktop and mobile computers to parents, schools, government departments and businesses across WA.

We partner with leading Tier 1 device manufacturers like Lenovo, Acer and Microsoft and invest in sales and technical expertise so that we can help you choose the right device and provide valuable warranty support.

Our Solution

Stott Hoare’s Parent Owned Device scheme has been designed to meet the needs of schools, parents and students looking for an easy and convenient way to deliver a 1:1 device programme in the classroom. Developed over 3 years with a number of WA schools, our scheme has four key pillars that cover the full range of a successful solution:

**Additional Options**
- 6 Month Payment Plan
- Device Monitoring

**PC Choice**
- Meets School’s standards
- 3 Year Warranty

**Professional Support**
- Help Desk
- Pick-Up/Drop-off at school

**Purchasing**
- Easy ordering options
- Delivered to school

Email: kalamundashs@stotthoare.com.au
+61 8 9244 0000 | www.stotthoare.com.au
<table>
<thead>
<tr>
<th>Model</th>
<th>Price</th>
<th>Features</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,499.00</td>
<td>Delivered to school 3 year 3 year 3 year 3 year</td>
<td>12.2&quot; HD Screen (1920x1080)</td>
</tr>
<tr>
<td>$1,469.00</td>
<td>Delivered to school 3 year 3 year 3 year 3 year</td>
<td>12.2&quot; HD Screen (1920x1080)</td>
</tr>
<tr>
<td>$1,339.00</td>
<td>Delivered to school 3 year 3 year 3 year 3 year</td>
<td>12.2&quot; HD Screen (1920x1080)</td>
</tr>
<tr>
<td>$1,219.00</td>
<td>Delivered to school 3 year 3 year 3 year 3 year</td>
<td>12.2&quot; HD Screen (1920x1080)</td>
</tr>
</tbody>
</table>

**Specifications**
- **Processor:** Intel Core i5, Intel Core i3, Intel Celeron, Intel Atom
- **Screen Size:** 12.2" HD
- **Operating System:** Windows 10 Home 64-bit
- **Memory:** 2GB, 4GB DDR3 RAM
- **Storage:** 64GB eMMC
- **Weight:** 2.16 kg
- **HDMI:** 1 x
- **USB 3.0 (Type-C):** 1 x
- **Additional Features:** Touch Screen, Microsoft Surface Pro, Lenovo IdeaPad U1, Apple MacBook Air, Acer Chromebook, HP Chromebook, Dell Chromebook

**Bundled Items for Parents**
- Delivery
- Support
- Warranty
- Estimated Battery Life
- Weight (Including Case)
- Keyboard
- Screen
- Other Features

**Options**
- "Optional 6 Month Payment Plan": 25% of Vendor Cost x 6 Monthly Payments
- "Optional 1 Year Payment Plan": 25% of Vendor Cost x 12 Monthly Payments
- "Optional 2 Year Payment Plan": 25% of Vendor Cost x 24 Monthly Payments

**Note:** Specifications and prices are subject to change based on vendor and exchange rate fluctuations.
Why choose us?

For some parents, choosing the right device to meet their school’s specifications for a 1:1 programme can present a challenge but often the ongoing support can be even more difficult if you don’t have the right help.

We all expect our electronic devices to give us years of hassle free use and in most cases, they do - even in the harsh classroom environment! However, in our experience, a surprising number of devices do have issues (in some cases quite minor but still annoying) that can be a significant headache for you to resolve.

That’s why it helps to choose reliable brands. We’ve selected Lenovo, Acer and Microsoft because they have a proven track record delivering tablets and notebooks to education.

Our commitment to working with parents and students to resolve issues sets us apart and our simple approach to offering support is one of the reasons that we’ve been able to maintain relationships with schools over a number of years. Rather than having to take time out of your schedule to manage a warranty process with a retailer, we just ask you to email our friendly Help Desk with a brief description of the issue and we’ll arrange to collect the device from the school reception, handle the repairs and return it to the school as soon as we can (normally within a few days).

We’ll also give you friendly advice around our choice of devices, make it easy for you to order, deliver it to your school and install approved software as well - making it really easy to buy your child’s 1:1 device from Stott Hoare.
Options

Insurance Options

Industry figures suggest that at least 1 in 20 devices suffer some form of accidental damage.

It’s important to decide on your strategy for dealing with out-of-warranty claims. We can facilitate your dealings with an education specific service from iBroker but you may wish to make your own arrangements.

We can provide an assessment and repair service for uninsured machines outside of warranty at discounted services rates.

Flexible Payment Options

In partnership with zipMoney, Stott Hoare can offer 6 month payment options with an interest free component. This offer is subject to the following terms and conditions*:

*To approved applicants only. 6 Months Interest Free available on Device Bundles, minimum spend of $1,149. Minimum monthly payments of $40 required – paying only the minimum monthly repayment will not pay out the purchase within the interest free period. Any balance outstanding at the expiry of the interest free period will be charged interest at the standard annual percentage rate, currently 23.90%. An Establishment Fee of $49 and a Monthly Account Service Fee of $4.95 apply. Terms & Conditions apply and are available on application or at www.stotthoare.com.au. Credit provided by ZipMoney Payments Pty Limited, ABN 58 164 440 993, Australian Credit Licence Number 441878

Device Monitoring

We understand that providing children access to devices and the Internet can bring some challenges in managing how they use these tools.

That’s why we partnered with Family Zone to offer a 25% discount on the first 12 month subscription to any of their online safety monitoring tools so that you can take complete control over what your kids are doing online and when, and where, they are doing it.

Sample Family Zone pricing can be found below:
Start protecting your family in minutes!

**START FREE TRIAL >**

**$4.95PM**
OR **$49 A YEAR**

**SMALL Family**
- Safe home network for **unlimited** devices.
- Protect 1 mobile device outside of home.

**$7.95PM**
OR **$79 A YEAR**

**MEDIUM Family**
- Safe home network for **unlimited** devices.
- Protect up to 3 mobile devices outside of home.

**$9.95PM**
OR **$99 A YEAR**

**LARGE Family**
- Safe home network for **unlimited** devices.
- Protect up to 7 mobile devices outside of home.

Safe home networking requires the Family Zone Box (currently available Australia only). This is $19 plus delivery and includes a 10-day money-back promise. Safe mobile devices requires the Family Zone App, this is free to download via the App Store and Google Play.

WE ALSO RECOMMEND

**GET A FAMILY ZONE BOX TO PROTECT UNLIMITED DEVICES AT HOME**

- With the Family Zone Box you’ll get high performance WiFi, a safe home network for your kids and unfiltered network for parents.
- Plugs into your existing modem router.
- Easy to set-up and no maintenance.
- Manages all connected devices in your home plus guest devices.

**GET CYBER EXPERT SETTINGS, UPDATES & SUPPORT**

- Technology changes too fast - our Cyber Experts keep ahead so you don’t have to. From just $2.99/month they can set up your family’s Internet, app and screen time settings for you.
- Independent leading cyber safety professionals.
- Custom-designed age-appropriate settings.
- Continuously update your settings to solve new threats and risks.

Pricing Valid as at 19th Sept 2016 and may be subject to change
How do I order?

You can purchase your device by emailing:

kalamundashs@stotthoare.com.au

- Parents will be notified by email of expected delivery dates
- Students can pick-up devices if they have written parental permission
- We will deliver to school in batches
- Please allow at least 4 weeks for delivery

How do I get Warranty Support?

1. Email Stott Hoare Help Desk with details of your request
2. Take the device to designated area at school
   *Make sure you take your Support Ticket Number
3. School contact will arrange device handover
4. Stott Hoare will collect the device, repair it and then return it to the school
5. Stott Hoare will confirm when your device has been returned to the school
6. Collect your device from the designated area.

Note: Non-warranty repair work may be subject to repair charges.
Our contacts

Please see the Kalamunda SHS website for more information

For further questions:
kalamundashs@stotthoare.com.au

To learn more about us:
www.stotthoare.com.au | 08 9244 0000