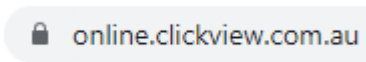# Log into ClickView (from Tuesday, 26ᵗʰ April 2022 onwards)

The ClickView changeover to use local accounts only has been completed. From now on, your ClickView username is your Department of Education (DoE) email address, with the password being fixed as part of the changeover. Please obtain your account password from one of your teachers or the ICT Office.

To log into ClickView:
- Browse to the site:
        https://online.clickview.com.au/

        🔒 online.clickview.com.au

- Click on the **Sign into ClickView** button.

        ▶ Click**View**

        Click the button below to sign into ClickView

        Sign into ClickView
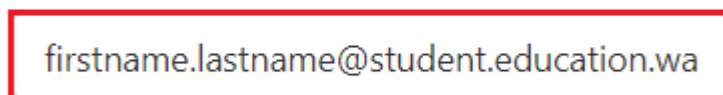
- Type in your DoE email address, then click on **Next**.

    Note: The screen capture below doesn't show the full
            @student.education.wa.edu.au extension.

        ▶ Click**View**

        Sign in with your username or email address

        firstname.lastname@student.education.wa

        Next

- Click on the **My school doesn't use Single Sign On** hyperlink.

Note: If you click on the **Please choose a school** list there isn't an entry for Kalamunda Senior High School.

Joseph Banks Secondary College
Karratha Senior High School
Kinross College
Leeming Senior High School

- Enter your fixed password then click on **Sign in**.

Additional notes:

- The old ClickView path (https://clickview.kalamundashs.wa.edu.au) no longer works. Attempts to connect to this site will receive the following error:

This site can't be reached

clickview.kalamundashs.wa.edu.au took too long to respond.

Try:

- Checking the connection
- Checking the proxy and the firewall
- Running Windows Network Diagnostics

ERR_CONNECTION_TIMED_OUT

- The ClickView username system doesn't allow the hyphen (-) character; if you have a hyphen in your name you will have a modified username as a result. If you have a modified username, your ClickView account email address remains unchanged.